



23<sup>rd</sup> March, 2020

Dear Parent/Carer,

### **COVID-19 (Coronavirus) Response – Update**

As you know, most of our students are at home because school is closed until further notice. A very small number of students are accessing supervision at Prince Henry's, either because they are vulnerable or because their parents are key workers who have no other means of childcare.

#### **Distance Learning:**

Due to the very high volume of students using Firefly across the country your child may experience problems logging on at certain times during the day. Firefly have informed us that they are about to add significant additional capacity to their servers, which should improve the situation. If your son or daughter is experiencing any problems accessing Firefly, please encourage them to continue to try at regular intervals. We will monitor the situation and if there are no improvements, we will introduce alternative methods for accessing distance learning activities.

In a very small number of situations there may be an opportunity for students and staff to communicate via video conference e.g. peripatetic music lessons, specific 'A' level classes etc. We will shortly publish protocols for this on the school website ("School Closure" section). If you prefer that your son or daughter does **NOT** take part in video conference activities, please inform school via the [info@princehenrys.co.uk](mailto:info@princehenrys.co.uk) email address.

#### **Year 11 and Year 13 examination grades**

I will send a separate letter to the parents of Year 11 and Year 13 students regarding the latest information from the government and the implications of this for our students. Mr Knight (Year 11 Progress Leader) and Mrs Willis (Head of Sixth Form) will communicate directly with Year 11 and Year 13 students.

#### **Trips and visits**

Mr Lillington will send a separate letter regarding trips and visits.

Thank you for your patience and understanding. I will continue to update you as the situation evolves. Please also check the "School Closure" section of the school website for the latest information.

I wish you and your family the best over the coming weeks.

Yours faithfully,

**Ms Janet Sheriff**  
**Executive Headteacher**