



Welcome to the Arbor Parent App

Enter your email address

Enter your password

Remember my password

Log in

[Forgotten password?](#)

 **Trying to log in as a student or staff member?**

This app is for parents or guardians, try [logging in here](#) instead.

The Parent App

Download the Arbor Parent App.

Log into it using your email and password - All main contacts for an individual student have their own account.

If you are having issues logging in please contact school.

Select Prince Henry's.

Select the student (if you have more than one child in school) that you would like to view.

This will take you to that child's home page (**shown on the next page**)

< Select School

Prince Henry's

LS21 2BB, Otley, West Yorkshire, GBR



Select School



Who would you like to view?

Student A

Student B

The individual student area

This shows you (if you scroll down):

Name and Form group

Any notices

Calendar

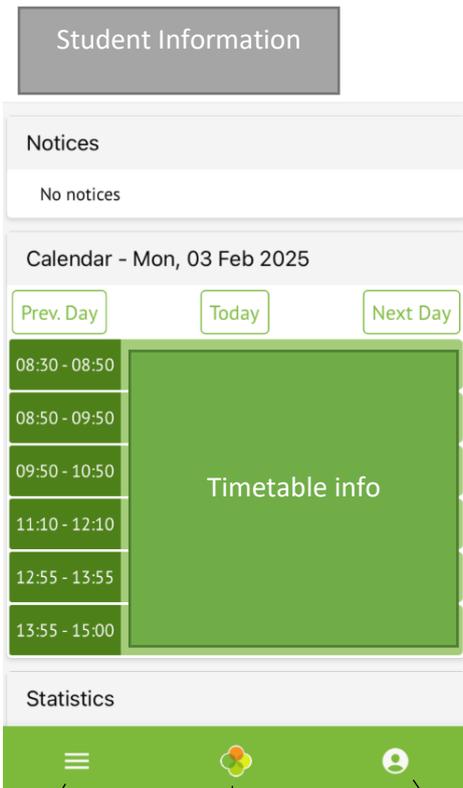
Statistics (attendance and behaviour)

Guardian consultations (not currently used)

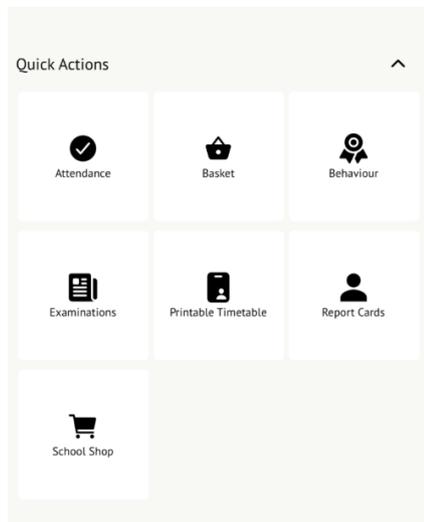
Assignments – which is the Home Learning tasks (overdue, due and completed)

School shop (not currently used)

Three icons along the bottom, with access to other areas.

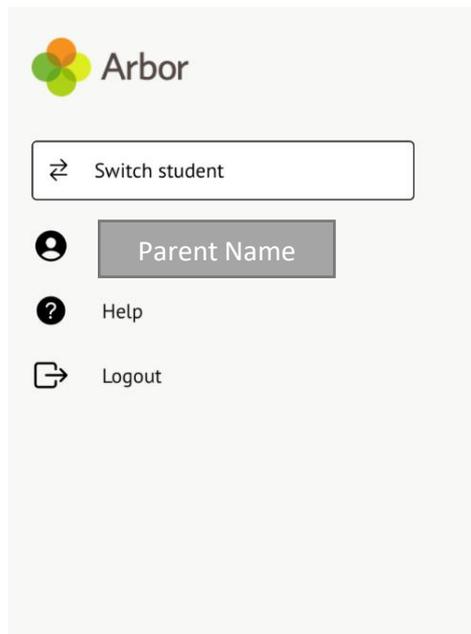


This will take you back to the child's home page (the one shown above).



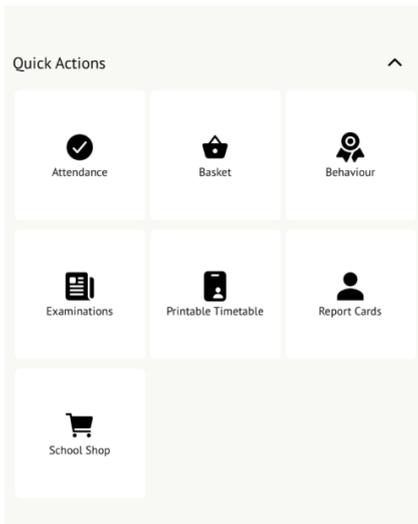
This menu allows you to access the different areas separately and see the information in there

See next page for further information



This menu allows you to switch to another student, check your details and log out.

Quick Actions menu/ Other pages this links to



The different areas shown above take you to different information about that student:

Attendance – allows you to see information on the most recent week as well as the year to date. If you have any queries please contact the attendance team in school.

Basket – Not used by PHGS at this time

Behaviour – allows you to see information around behaviour (**see next page for additional information**)

Examinations – Will show any public examinations information when this is available (mostly impacts year 11 and year 13)

Printable Timetable – Allows you to download and print a fortnightly timetable if required

Report Cards – Shows copies of Progress Reports that have been completed and sent home.

School Shop – Not used by PHGS at this time.

Further down this page are links to other areas:

Main Dashboard – Takes you back to the screen shown on the previous page.

Profile – this is the area you should go to if you need to update any personal information (eg: if you move house, or change your phone number)

Behaviour Area

< Student Information

Behaviour for:

2024/2025

Negative Incidents count

Total Points

Points Breakdown

Positive Credits count

Total Points

Points Breakdown

Positive Incidents

Positive Incidents

Positive Incidents Breakdown

Negative Incidents

Negative Incidents

Negative Incidents Breakdown

Detentions

No detentions during 2024/2025.

Each of the areas can be expanded to give greater information.

The two areas that end in the word 'count' are simply there to enable us to have a total figure of incidents and Credits added throughout the year. These can largely be disregarded.

The two sections that end in the word 'Incidents' enable you to see more information about incidents that have been added to Arbor.

Positive Incidents – shows the numbers (of stamps and credits) added.

Positive incidents Breakdown – Shows the specific positive incident that was added (eg: Stamp, or Credit), which member of staff added it and in what subject.

Similar information can be found by pressing on the 'Negative Incidents Breakdown' area.

If a child has a detention this can be viewed at the foot of this page under the 'Detentions' heading.

Please also note that scheduled sanctions such as detention or reflection will also show on the student timetable at the point they are due to be served. This can be accessed on the student's (or parent's) home area on Arbor. Notification of such sanctions will usually come via individual emails. Occasionally, this may follow a discussion with a member of the pastoral team, usually the Year Manager.

All students have access to the Arbor Student App. This shows students the key information outlined above.

By accessing the App regularly you and your child can review performance across a variety of areas.