



23 September 2025

Dear Parent/Carer,

Updates to school and out of school hours filtering and monitoring (ContentKeeper)

This letter is relevant for parents/carers of students who have a school iPad.

As a school we continuously review our systems to ensure that they are as effective as possible. The internet has become an exceptional resource allowing students to explore vast amounts of content to develop their knowledge and understanding. At the same time, we are aware that this comes with potential dangers. We use a software package called ContentKeeper which allows us to have a greater level of control over filtering and monitoring. We have reviewed the level of filtering needed both in school and when students are using iPads out of school (on evenings and weekends). Currently, filters during the school day mean that students do not have access to:

- Audio Streaming Services (Amazon Music, Spotify, Apple Music, Soundcloud etc.)
- Game Sites (IGN, Flash games, Playstation.com, Xbox Online etc.)
- Instant Messaging (WhatsApp, Snapchat, iMessage etc.)
- Radio (BBC, VirginRadio, Internet Radio etc.)
- Social Networking (Facebook, Instagram, TikTok, Snapchat etc)
- Software Downloading/Sharing
- Text Messaging
- Television
- Viral Video (Viralhog, Vine, Feedly)

However, filters are relaxed outside of school hours therefore allowing access to the content above. Please note, devices are still filtered and monitored but not at the same level as in school.

To ensure there is a higher level of protection for our students when using their iPads, we are applying further filters which will mean the in-school level of filtering and monitoring will be applied at **all times** unless parents/carers choose to **opt out**. From **Friday 03 October 2025** iPads that have not opted out will be automatically opted in.

If you opt OUT, your child will have the same level of filtering and monitoring that is currently in place outside of school.

If you opt IN or don't opt OUT, the sites listed above will be blocked at all times (*Regulated TV apps such as BBC iPlayer and Disney+, will be allowed as these Apps are highly regulated, and do not pose the same level of risk as unregulated streaming sites*).

Please use the link below to tell us if you would like to opt in or opt out. The deadline for this submission is midnight on **Monday 29 September**.

[Year 12 Opt in / Opt out Form](#)

If you wish to change the level of filtering and monitoring on the iPad there will be a cooling off period of two weeks starting from Friday 03 October until Friday 17 October. To do this please [email: help@ipadfiltering.on.spiceworks.com](mailto:help@ipadfiltering.on.spiceworks.com)

You will be asked to set the level of filtering on your child's iPad each academic year, for the upcoming year. *If you have more than one child at Prince Henry's, then you will need to fill out a separate form for each child.*

Finally, the school filtering system CANNOT prevent access to APPS outside of school, as these can circumvent any filtering systems put in place. It is the responsibility of parents/carers to control which applications are installed on the iPads using screentime or family sharing.

If you have any further questions, then please contact the IT Team at school.
(itservices@princehenrys.co.uk)

Yours sincerely,

Oliver Wharton
Assistant Headteacher